

CSQA Certification Preparatory Course

(35 Contact Hours)

Course Overview

The Certified Software Quality Analyst (CSQA[®]) Exam Preparatory Course is designed to lead the participants to an internationally recognized Certification from the Quality Assurance Institute (QAI[®])

CSQA[®] is a Certification of international standing. Professionals having CSQA Certification foster credibility with the clients for possessing a solid foundation of quality management knowledge, which can be productively applied in the workplace.

Course Objectives

After the completion of the Program, the participants would be able to:

- ▶ Understand the Quality Management Fundamentals
- ▶ Learn about the quality principles, concepts, leadership and management
- ▶ Get an overview of the CSQA[®] Certification examination preparation process.
- ▶ Ascertain the level of readiness for taking the CSQA[®] Examination – by undergoing a 'mock test'

Course Delivery

The Program is an instructor led through discussion oriented participative learning, designed to enable the participants discuss and assimilate the concepts involving application of Project management concepts / techniques specified in the CBOK Guide and supplementary material required for the CSQA[®] examination.

Each section covers definitions, examples, and quick tests to facilitate the learning and application of the contents.

Training Option : Class room / Online

Course Pre-requisites

To qualify for candidacy, each applicant must meet **one** of four prerequisites:

- ▶ A 4 year degree from an accredited college-level institution and 2 years experience in the information services field
- ▶ A 3 year degree from an accredited college-level institution and 3 years experience in the information services field

- ▶ A 2 year degree from an accredited college-level institution and 4 years experience in the information services field
- ▶ Six years experience in the information services field

AND

- ▶ Are working, or have worked at any time within the prior 18 months, in the field within covered by the certification designation

Who Should Attend

The target audience for the Program is professionals interested in pursuing the Certified Software Quality Analyst [CSQA[®]] certification examination conducted by the QAI[®] and professionals in QA department

Course Contents

1. Quality Principles and Concepts
2. Quality Leadership
3. Quality Baselines (Assessments and Models)
4. Quality Assurance
5. Quality Planning
6. Define, Build, Implement and Improve Work Processes
7. Quality Control Practices
8. Metrics and Measurement

Ramesh Chandra (Trainer)

Ramesh Chandra is a CSQA, PMP and Prince2 Practitioner. He is an accomplished Quality and Project Management professional, an exceptional speaker and trainer. He has worked in USA, India and the Middle-East on a number of IT projects. His focus was on management of solutions implementation, process improvement projects, and training large professional teams. During the last decade, he has trained large number of software quality professionals from QA & QC streams and project management professionals from cross functional domains such as IT, Construction, Services, Education, Government departments such as Police, Immigration, Customs, Airport authority, Army, Air force, Road transport authority, Labor, Medical & Health, Postal service, Financial institutions and Banks such as ABN AMRO, HSBC, CITI Bank, EMIRATES Bank, RAK Bank, ISLAMIC Bank, SULTAN INVESTMENTS, ESS DAR etc.

In addition to being a PMP and Prince Certified trainer, he is also reviewer and contributor to the PMBOK Guide. He also helped many software organizations in process development and documentation for preparing them to ISO and CMMI certification. In earlier stages of his career he worked as a professor teaching MBA/MCA students and conducted many workshops and training programs and guided over 250 student projects.

Ramesh has a Masters (MS) in Mathematics with two under-graduate degrees (BS) in Mathematics and Education Training. He is currently imparting PMP training in Asia and Middle East as a corporate trainer.

- ▶ Prince2 Certified Professional
- ▶ Project Management Professional (PMP) from PMI
- ▶ IBM Certified Professional (CLP)
- ▶ Certified at Masters Level from Brain-bench in Project Management
- ▶ Certified at Masters Level from Brain-bench in Change Management
- ▶ Certified Software Quality Analyst (CSQA) from QAI

For Registrations, please contact:

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